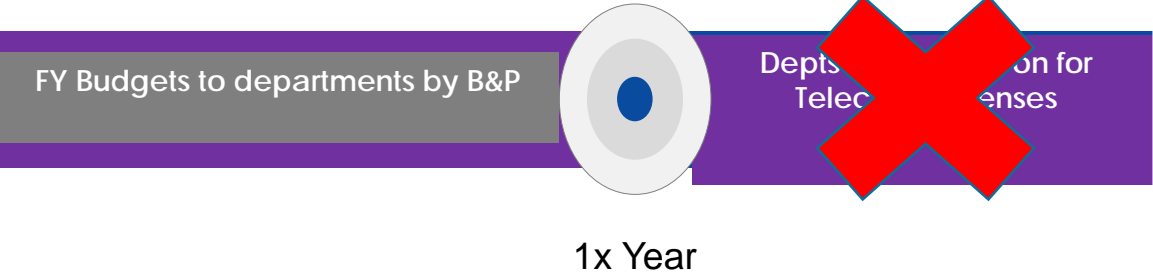


Proposed ITS Telecom Billing Changes

Current vs Proposed Billing Process

Current Process



Proposed Process for A&M Campus Unrestricted Accounts

1. Use the March 2021 bill as the census month
2. Calculate the monthly total for phone/voicemail and network ports (where applicable) on the March 2021 bill
3. Take the amount from step 2 and multiply it by 12
4. For FY22, the department will have a permanent budget reduction equal to the amount in step 3*

*Net impact to the department would be \$0

*Users of Long Distance will see a net gain



Billing Changes

The following items that were paid out of unrestricted accounts would no longer be billed for:

- Phone and voicemail
 - Long distance within the U.S.
 - Network ports
 - Video surveillance network ports
-

The following services will continue to be billed for:

- Storage
- Servers
- International long distance
- Direct chargeback items (circuits, phone lines, and services provided by 3rd party)
- Call center features
- Installation of new network jacks (cabling and port costs)



Adding Services for Unrestricted Accounts

- Departments will be able to add additional phone, voicemail and network connections at no additional charge, **provided the infrastructure can accommodate the addition.**
- Department would be charged if additional wiring is needed
- Costs for additional physical handsets will be billed as a one-time charge

